

Products



Delivering Communication Products

Confident Communications

OllyCom Design, Plan, Install and Maintain data network solutions such as high speed voice and data networks to SME's, Large Businesses and the Government and Educational sectors throughout the North West of the UK, so that your business can "Confidently Communicate".

As a modern data networking business we understand how reliant companies are on the voice & data network, we understand the issues which arise in a network and have the tools and skills to minimize any downtime and implement solutions for fail over.

Unified communications is fast becoming the most popular solution for all businesses around the world. Coupled with a WiFi solution our product range will bring your business and it's staff closer together to achieve higher productivity and teamwork.

Services

Our services are divided into three areas; SIP, Data, Hosted. Our products & services are designed to provide stable SIP voice connectivity. Designing solutions across these areas brings flexibility to voice with the added protection of our Fraud Protection and PBX Threat Analysis integrated across all platforms.

Research Design Develop Deliver

With constant investment in our products and delivery means we can provide the best voice products to our customers.

OLLYCOM



Technology Led

Maximise your uptime by utilising our fully redundant core, which operates over 3 UK data centres with multiple tier 1 connectivity.



Support Focused

Support by dedicated voice & data engineers with many years of combined experience in keeping your systems running.



Monitored & Supported

We don't just install and leave. Our value comes with looking after your circuits through monitoring tools and engineers who want help.

OllyCom

OllyCom is a highly experienced and well connected team that partners with key suppliers to offer customers a full suite of voice and data services including BT line and call plans, line rental and calls, inbound numbers, ADSL/SDSL, point-to-point connections, internet/broadband connectivity, SIP trunks, mobile minutes and hosted telephone solutions in the Northwest of England and are based out of Burnley in the heart of Lancashire.

SIP

SIP is rapidly replacing ISDN as the voice delivery method of choice and this is as a direct result of the lower capital expenditure and lower costs, but conversely, users are benefiting from ever increasing availability of data connectivity, increased speed, flexibility and a host of applications.

SIP based services provide flexibility & leverages your IP infrastructure. Using our network to deliver calls and services when and how you want them. Logic within the Voiceflex network responds and protects to changes from either loss of service or outage. Not every SIP service provider is the same; we all have different platforms, different connectivity, different ordering & programming portals and different features.

Having separate voice & data networks is a legacy from the technology used for voice and how data connectivity has grown to provide huge amounts of throughput for everyday communication. The switch from voice networks carrying data, to data carrying voice is a reconvergence of voice & data after a 20 year split. As the withdrawal of ISDN has been announced, voice networks move more and more towards SIP. We began this move 10 years ago, as it appeared obvious that true convergence was always going to happen. Voice & data convergence reduce costs and enables better functionality, bringing modern day flexibility to voice.

We do not charge a setup fee for SIP Trunks just a monthly rental.

Why SIP Trunks	SIP	The Benefits
New data connection ✓	Connect your PBX ✓	Save money ✓
Moving office ✓	UK & International Numbers ✓	Flexibility ✓
Number flexibility ✓	Number Porting ✓	Stability & Reliability ✓
Disaster Recovery ✓	Fraud Detection ✓	Instant Provisioning ✓
Reduce Costs ✓	24/7 Customer Service ✓	Convergence ✓
New telephony application & rationalisation ✓	Backup Service Available ✓	Auto Failover ✓

Why OllyCom:

- Network solutions for voice & data so that your business can “Confidently Communicate”
- Delivering cloud communications regardless of size, location, device or budget
- Tools & skills to minimize any downtime and implement solutions for fail over
- Highest quality of installation and maintenance
- We take the time to understand you and with this we then understand your business needs

DATA

Historically, 'Data' has been used in the telecoms industry to describe Information only services. In general, all non-real-time services such as email, file transfer and web access have come under the 'Data' umbrella. As one of the foremost providers of SIP services in the UK, our data service offerings provide a unique advantage over competitor services. Data circuits procured through us provide the best routing for voice traffic directly into our core network, whilst at the same time providing Internet access through world class transit providers. Hence 'Voice' traffic, which must operate in real-time, is processed with strict quality metrics ensuring low, non-variable latencies in the underlying transport mechanism.

Our IP network infrastructure processes over 80% real-time data. We have to move the data as efficiently as possible to maintain call quality. This allows you to leverage our knowledge to build both your voice and data infrastructure using EFM (Ethernet First Mile), VPLS and traditional private Ethernet services - both domestically and internationally, providing competitive pricing.

Without a good quality data connection SIP will not work. You may have the best telephony platform in the world and we have one of the best SIP platforms but if the string linking them together is not of the required quality, the application will fail. We offer a range of voice enabled data services from straight forward ADSL to Gigabit circuits. We also have direct connectivity with the channels leading ISPs.

The Benefits	Data Services	OllyCom Data
Guaranteed Uptime ✓	Ethernet ✓	BC (Business Connect)
Scalable ✓	Fibre ✓	05, 1, 2 (0.5Mb, 1Mb, 2Mb guaranteed upload speed)
Monitored & Supported ✓	DSL ✓	W (wires only)
Converge Voice & Data ✓	MPLS ✓	M (managed connection with router)
Security ✓	Direct Circuits ✓	055, 110, 215 Bundles (0.5Mb with 5 SIP Trunks, 1Mb with 10 SIP Trunks, 2Mb with 15 SIP Trunks)
Efficient Data ✓	Managed ✓	

HOSTED

Our Nebula hosted telephony application is integrated as part of our SIP infrastructure ,addressing the ever-growing need for convergence and cost efficient communications. It has all the features demanded by the market with a compact, easy to use and understand web based user interface. We developed the application to make it as user friendly as possible, with a user, admin and installer interface.

Our hosted UC product, Novavoiced powered by GENBAND, delivers carrier-class cloud PABX services with all the features you expect from a traditional phone system plus real-time communication services such as instant messaging and presence information. Novavoiced takes all the guesswork away by offering a cost-effective, pay-as-you-grow service.

The right cloud communications solution needs to be simple to use, offer service flexibility and not require added IT support. Novavoiced delivers tools that improve user productivity and customer engagement. It has the scale and administrative tools to support one location or one thousand and offers dual redundancy facilitating no single point of failure; robust protection. It brings more than just significant cost savings, it brings a wealth of features and benefits that delivers flexibility, increased operational efficiencies, productivity and resilience.

For more information on how we can benefit your business then call 01282 479 477 or email info@ollycom.co.uk

Products & Services

SIP Trunk

ISDN switch-off, SIP the voice delivery method of choice. Lower capital expenditure and lower cost alternative to ISDN. Benefit from the increasing availability of data connectivity, increased speed, flexibility and a host of applications.

Ethernet

Guaranteed service levels and uncontended connectivity. Cost-effective access to dedicated, scalable, high bandwidth services with fast repair times for all voice and data traffic.

Hosted

Feature rich functionality of a traditional PABX. Access from anywhere - work from home, remote site or abroad. Make or receive a call wherever you are. Pay the same as if you were in the office. Deliver a mobile office with UC tools.

UK & International Numbers

We have a wide range of UK, European and US telephone numbers that you can choose from – just take your pick.

Number Porting

Keep your number when you switch. We can port your geo and non-geo numbers on to our platform and deliver to any IP address in the world.

DSL

Providing fast speed and reliability or Connect with fast and reliable speeds of up to 24Mb download and 2.4Mb upload. A perfect broadband solution for small, medium sized businesses.

Fraud Detection

We check to see if you're secure. An award winning standard feature of our service and is a proven, significant preventative control measure.

Billing

Automatic integration with billing platform enabling the management, billing reporting all from a single platform saves time & delivers views of revenue, profitability and cash flow.

Failover

With automatic and immediate re-routing of numbers makes SIP an attractive offering as part of a business's disaster recovery and business continuity plan. SIP Trunking offers exceptional resilience.

API

The continual use of APIs makes it possible to enhance our customer's experience.

Handsets

We offer a range of handsets which can be purchased or rented.

Fibre

Delivering speed and reliability that have traditionally only been available with leased lines and private networks at a fraction of the cost.