

# Hosted



## Flexible & Cost Effective Communications Service

### What is Hosted Telephony?

Hosted PBX is your company's phone system but with all the advantages of the cloud and is delivered and managed by Voiceflex.

Cloud based hosted telephony is provisioned and accessed via the internet enabling you, via a web based portal, to easily manage and configure the IP-based telephony solution according to your needs. As a result, straightforwardly adapting to demand and connecting users with free internal calls.

With business features such as call forwarding, music on hold or having the phone answered by an automated attendant presents a professional and customer friendly manner, meaning you can offer a voice service that customers expect.

### Connectivity

Connectivity is paramount to the success of deploying a hosted application no matter if it's for a single user or SME client. We have a long established and reputable history for supplying data connectivity for voice applications.

Nebula's core voice application is spread between 3 data centres in and around London, facilitating no single point of failure within the network. By buying the connectivity from us you know it will be suitable for all your needs.

## HOSTED



### PABX in the Cloud

Your phone system delivered from the cloud rather than your office. Plus, get the sophisticated features and functionality of a traditional telephone system without hefty initial investments and ongoing costs.



### Accessible Anywhere

Maximise productivity by enabling employees to work from their home, hotel, mobile phones, and abroad as though they were at their desk in the office.



### Easy Control

Nebula Hosted PBX a flexible and cost-effective communications service without the support and at a fraction of the cost of a traditional telephone system.

# Nebula Hosted

The Nebula hosted telephony application is integrated as part of our SIP infrastructure, addressing the ever-growing need for convergent and cost efficient communications. It has all the features demanded by the market with a compact, easy to use and understand web based user interface. We have developed the application to make it as user friendly as possible, with a user, admin and installer interface.

Nebula Hosted can be used as a full replacement to a company's phone system while allowing you to take all the advantages of cloud computing in to your business telephony needs.

## Key Features

There are many features a hosted PBX can offer and Nebula Hosted includes all of the features you could want and would find on most modern PBX's as well as some more.

- UK wide Numbers
- International Numbers
- Number Porting
- Call transfers between extensions
- Automated Attendant
- Call waiting/parking/forwarding
- Music on hold
- Call Recording
- Ring / hunt group
- Conferencing
- Free internal calls
- Multi device user licensing
- Voicemail
- Voicemail to email / fax
- Smart call routing
- Home / remote worker support
- PBX functionality

## Handsets

If you buy your handsets from us, we will auto-provision them for you. This means the phones will work from the moment you get them. Simply plug the phones in, activate them and away you go, no fiddly configuration needed

Preconfigured handsets simplifying installations.

## Benefits include

- **Significant Cost Savings**  
Low set up costs and with no on-site equipment needed means there's no hefty initial investments or ongoing maintenance or upgrade costs.
- **Greater Flexibility & Efficiencies**  
Staff can work from anywhere and get the advanced features as if they were in the office. Integrate multiple offices / multiple extensions supported and performing as a single system while still offering a centralised solution.
- **Scalability**  
Grow or shrink the number of extensions as required. Have 10 users one month and 100 the next - you only pay for what you use.
- **Rapid Deployment & Easy to use**  
Immediate and simple set up gets you up and running much quicker than a traditional telephone system. Nebula through its easy, intuitive, user-friendly portal can be managed by anyone.
- **Reliability**  
Nebula's built on our network and shares its key redundant features including; hot standby infrastructure, redundant fibre ring, triple data failover and multi carrier interconnects.

## Nebula

Hosted PBX	✓
Features	100 +
Instant Provisioning	✓
Any Number Anywhere	✓
24/7 Customer Service	✓
Fax to email	✓

## Why Nebula Hosted:

- **Feature rich and functionality of a PBX**
- **Greater flexibility & proven reliability**
- **Users & sites connected to resilient network**
- **Operates in SIP environment**
- **Get the support when you need it**