



Data

Efficient data, designed & managed to your needs

Converge Voice & Data

As one of the foremost providers of SIP services in the UK, our data services provide a unique advantage over competing services. Data circuits procured through us provide the best routing for voice traffic directly into our core network, whilst at the same time providing internet access through world-class transit providers. Hence 'Voice' traffic, which must operate in real-time, is processed with strict quality metrics, ensuring low, non-variable latencies in the underlying transport mechanism.

Whether you're interested in information only, voice only or converged voice and data services, you can be assured that purchasing the circuit through us ensures two objectives:

- 1) Traffic flow over the delivered circuit will route to the core network via the best possible pathway. In most cases, bypassing public internet nodes entirely.
- 2) Traffic to the internet will be delivered through reliable, high speed carrier networks.

Converged services can also be delivered to your premises using one circuit, but two Ethernet ports - One for Data and one for Voice, with varying bandwidth reservations to help you keep your services separated locally.

Our data services provide you with the capability to offer class leading, reliable connectivity options which can serve both the data and voice needs of your clients.

Connectivity

All services sold by us are directly connected to our core voice application. We work with many leading ISPs and have installed direct connections from their data centres into our data centres. We also install a backup circuit should there be a problem with the primary connection or the data centre. This means the voice traffic comes directly on to our core voice platform and not via the open internet.

DATA



Guaranteed Uptime

Our data products have Service Level Agreements which provide assurance around the level of service and amount of uptime you can expect.



Scalability

The range of data products available allows greater flexibility, control your bandwidth directly paying for use rather than spare capacity.



Monitored & Supported

We don't just install and leave. Our value comes with looking after your circuits through monitoring tools and engineers who want help.

OllyCom Connect (BC)

Business Connect is our range of fixed price entry level products. They are either ADSL2 or FTTC connections and can be used for voice and a data service. The voice traffic is delivered directly to our core telephony platform. All BC assured products have guaranteed upload speeds and a quality, cost-effective connection engineered for voice traffic.

Selecting the best data circuit can be difficult. We listen and will suggest the most efficient circuit for each requirement. Mix and match wires only or fully managed, or whatever suits between the two. Our range of products allow greater flexibility and control of your bandwidth, paying for use rather than spare capacity. Leverage our knowledge to build both your voice and data infrastructure using EFM (Ethernet First Mile), VPLS and traditional private Ethernet services - both domestically and internationally, providing competitive pricing.



Ethernet First Mile (EFM)

Guaranteed service levels
Uncontended connectivity
Cost-effective access to dedicated, scalable, high bandwidth services with fast repair times for all voice and data traffic.
An entry level leased line application - the speed and prices will be dependent on your distance from the exchange.

 Bandwidth (Mbps): <1,000
 Type: Copper

Fibre (FTTC/FTTP)

Delivering speed and reliability that has traditionally only been available with leased lines and private networks at a fraction of the cost.
We wouldn't recommend this for high volume voice traffic as the upload speed is not assured and is open to contention. This product is aimed at the domestic market.

 Bandwidth (Mbps): <80
 Type: Fibre

GEA - FTTC

Guaranteed synergised speed
24/7 9 hour fix time SLA
Connected onto the Ethernet core
Business equivalent of FTTC
Bridges the gap between high end ADSL and low end leased line customers. Very cost-effective with a Service Level Agreement.

 Bandwidth (Mbps): <1,000
 Type: Copper / Fibre

DSL

Fast speeds
Reliability
Connect with fast and reliable speeds of up to 24Mb download and 2.4Mb upload.
A perfect broadband solution for small, medium sized businesses.

 Bandwidth (Mbps): <24

Voice Only (BCV)



Uncontended connectivity
ADSL2 connection comes directly into our domain using our own IP address range.
The supplied router will only route voice calls to us.
Aimed at a customer making 4, 6, 8 or 10 simultaneous calls.

 Bandwidth

Leased Line

3 options known as pipes: 10Mb, 100Mb and Gig.
Now decide the speed required over the pipe, for example:

- 2/10 is 2Mb delivered over a 10Mb pipe which you can expand up to 10Mb.
- 60/100 is 60Mb delivered over a 100Mb pipe which you can expand up to 100 Mb.

 Bandwidth (Mbps): various
 Type: Ethernet

Data Services explained:

- BC (Business Connect)
- 05, 1, 2 (0.5Mb, 1Mb, 2Mb guaranteed upload speed)
- W (wires only)
- M (managed connection with router)
- 055,110,215 Bundles (0.5Mb with 5 SIP Trunks, 1Mb with 10 SIP Trunks, 215 2Mb with 15 SIP Trunks)